



970-363-7149 • info@indianpeaks.org  
www.indianpeaks.org

## Winter News February 2018



### Interval Owner Taxes 2017

2 bedroom: \$15.50

3 bedroom: \$22.43

### Thanks to All Who Helped in the Transition to New Management

As was reported in the last newsletter, the previous manager at Indian Peaks Resort, Jon DeVos, passed away suddenly and unexpectedly on August 22nd, 2017. Many thanks to Jon's wife Francie, your Board of Directors and the Indian Peaks Resort staff members, all of whom worked diligently to make sure that there was no interruption of service until a new management company could take over. In particular, bookkeeper Deb and staff members Meredith, Mark and Kathy kept the day-to-day operations at Indian Peaks running smoothly during the management transition. Thanks also to all of the owners for their patience in the transition.

### New Management Company

Jon DeVos had planned to retire and sell his and Francie's management company in a couple of years and a contract was already in the works for that transition. When Jon passed away unexpectedly, the timeframe for that transition was moved up. On October 23rd of 2017, Kristy Meyer purchased the assets of Jon's company, Highpoint Hospitality, LLC, and formed a new company to manage Indian Peaks Resort named Hideaway Hospitality, LLC.

Kristy has worked in lodging and property management in the Fraser Valley for the past 32 years, primarily at Beaver Village Condominiums. In 1999 she bought the management company there and also purchased Destinations West in 2010. In 2016, Kristy took advantage of an opportunity to sell Destinations

West at Beaver Village to another local lodging company. At that time, she was responsible for 80 properties under nightly rental management contracts and 112 condominiums as well as a clubhouse under HOA management contracts.

Jon, Francie and Kristy had known one another other for a long time. When Jon and Francie were thinking of retiring and Kristy was looking for a small lodging company to own and run, all agreed that Kristy would be a good fit to purchase Jon and Francie's company at Indian Peaks. Kristy worked at Indian Peaks part-time in the summer of 2016 to learn about the business and was more recently working with Jon to set up a sales program to assist owners who want to sell their weeks. Because of the sudden transition, the sales program has been put "on hold" but Kristy hopes to have it up and running by the end of 2018.

Kristy attended and helped run the August 2016 and August 2017 Annual Indian Peaks Homeowner Association meetings and has worked closely with your Board of Directors to insure a smooth transition. She is a licensed real estate agent in the state of Colorado, a member of the local Lions Club, President of her local PEO (Philanthropic Education Organization) Chapter, a Board Member of the Winter Park and Fraser Chamber of Commerce and President of the Grand County Tourism Board. She is married and has no children of her own, but lots of nieces and nephews she likes to spoil. She looks forward to taking care of Indian Peaks Resort in the way Jon would have wanted and to meeting each of you when you are in town.

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Your Indian Peaks Resort Staff: Mark Laederach, Maintenance Manager; Kathy Kieffer, Operations Manager; Meredith Belben, Housekeeping Manager (in front); and Kristy Meyer, General Manager.



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### Status of Deed-Backs and Title Transfers

When Kristy took over the management at Indian Peaks, she found a back-log of requests from owners for title transfers of their weeks to others as well as transfers of weeks (aka deed backs) to the Indian Peaks Interval Owners Association. At the advice of her lawyer, she will not be transferring these titles personally as the previous manager had done. She will be working with a local lawyer, Ron Stern, to handle these transfers. She is meeting weekly with Mr. Stern to work on the transfers that need to be completed.

Until this backlog has been eliminated, the Association has put a moratorium in place and “deed backs” will not be considered. If you have a hardship in paying your dues and would like the Association to consider taking back your week, please write to Kristy Meyer

c/o Indian Peaks Resort

P.O. Box 360

Fraser, CO 80442

or email us at [info@indianpeaks.org](mailto:info@indianpeaks.org).

The association will likely be considering deed-back requests again later this year and the requests will be considered in the order in which they were received. In the meantime, please remember that the week(s)

you own are deeded properties and owners are required by law to pay dues as specified in the HOA documents. Only weeks that are up-to-date with dues payment will be considered for any future sales or deed-back programs.

### Best Time To Reach Us In The Office

At least one of us is on the property from 9am-4:30pm Monday-Friday and Saturday 9am-12pm. Monday-Wednesday and Saturday we are in and out of the office a lot doing work such as condominium cleaning and grounds maintenance outside the office. Our staff is less expensive than the outside companies we contract to clean the condominiums, shovel the walkways, etc. so when we can do that work for you, we are out and about on the property doing it. While that saves the Association money, it means that we are not always sitting at the desk in the office to answer the phone. We are more often in the office in the afternoons and one of us is dedicated to be in the office 9am-5pm on Thursday and 10am-6pm on Fridays. Our goal is to return all phone calls and emails within 24 hours. If we are not in the office, please do leave a voice mail and we will call you back as soon as possible. In case of emergency, one of our staff members is “on call” 24 hours a day.

### DON'T MISS YOUR WEEK!



Now that check-in is on site, we don't send out keys, so you have to be responsible for knowing when your week falls. The number after the dash in your account code is the number of your week. In other words B102-32 is week 32. There is a calendar of weeks on the website, [indianpeaks.org](http://indianpeaks.org), so plan ahead. Use your week!